



in this issue ...

- Letter from the President
- 5th ETCO Annual Meeting, Riga, Latvia
 - 2.1 Programme
 - 2.2 Information, dates, registration, workshops
 - 2.3 Communication Workshop
- Elections for vice president
- Moldova ETCO Workshop
- The power of a rose
- Transplantation and the media
- ETCO sponsors
- Calendar of events

ETCO News

ETCO News is published by the European Transplant Coordinators Organization. The editor welcomes articles and announcements pertaining to organ donation and transplant coordination related matters. Send typed copy and CD-ROM to:

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Letter from the President

Dear Members and Friends,

After my especially long last letter, I promise to be brief. My main message is that preparations are well underway for the 5th ETCO Annual Meeting to be held in Riga 3-5 October 2008. I would like to thank the speakers and chairs for their ready acceptance to participate and the LOC for their hospitality and for giving us the opportunity to visit their beautiful city. I encourage members and all colleagues working in the field to join us in making this a successful event. In addition to the interest created by the round tables and workshops, networking with colleagues from all over the world who face similar challenges and obstacles but often under different conditions and in their own particular societies is one of the big attractions of these meetings and congresses.

I would also like to mention that Igor Codreanu is organizing an ETCO-sponsored workshop for transplant coordinators in Moldova, similar to the two that have been organized by Lubo Bena in Slovakia. Lubo is helping Igor put it together and ETCO has agreed to sponsor it. They are two NKMs who are using resources that ETCO offers to stimulate TC professionalization at a national level, in their own language and at low cost. I encourage NKMs to take an active role as key persons in the ETCO data network and to contribute and receive from ETCO to the benefit of their national transplant communities.

Research in the field of organ and tissue donation is also vital and we stress that it is in the interests of all TCs to have a journal that is a window on our research, and an association specifically for transplant coordinators.

This issue will reach you in June which is the election month for the vice-president. I encourage all members to vote and thank the candidates for standing.

I wish you all an enjoyable summer,

With very best regards,

Francesco Procaccio

Information from the ETCO Board. What is new...

5th ETCO Annual Meeting – Riga, Latvia 3-5 October, 2008

“Bridging the Future – New Opportunities to Increase Organ and Tissue Donation”

Programme

Thursday, 2 October

10.00 – ETCO Board Meeting

13.00-14.00 *Lunch*

14.30 - NKM Meeting

21.00 - Welcome Cocktail in Reval Mirror Bar (1st floor)

Friday, 3 October

8.00-12.00 - Workshop I - Donor Treatment

– *J M Domínguez-Roldán, F Procaccio, J. Charpentier*

8.00 -12.00 - Workshop II - Communication Skills for Transplant Coordinators

– *Maria Stadler, Tina Coco*

12.00-13.00 *Lunch*

13.00 Opening Ceremony: Welcome Speeches by President of Latvia, President of ETCO, President of Baltransplant

14.00-16.00 - Round Table I – Donor management/organ donor treatment.

Chairs: Francesco Procaccio, Rui Moreno, Sergej Trushkov.

1 - Aggressive organ donor management

Speaker – Ali Salim (USA)

2 - Methods for increasing the yield of hearts and lungs for transplantation

Speaker – Rajamiyer Venkateswaran (UK)

3 - A simple and effective protocol for donor management

Speaker – Carl Ludwig (Germany)

Three best papers on Donor Management

16.00-16.30 *Coffee Break*

16.30-18.30 - Round Table II – Donation after Cardiac Death

Chairs: Wojciech Rowinski, Andrew Broderick, Julija Sirokova.

1 - *Protocols for recovering organs after cardiac death – the US experience*

Speaker – Kevin O’Connor (USA)

2 - *Uncontrolled DCD – The Spanish experience*

Speaker – José Ramon Nuñez (Spain)

3 - *Strategies to improve the quality of organs from DCD*

Speaker – Rui Maio (Portugal)

Three best papers on DCD

20.00 Evening Symposium Dinner on Organ Preservation organized by Genzyme and ETCO

Saturday, 4 October

9.00-11.00 - Round Table III – Living Donation

Chairs: Arnt Jakobsen, Kathe Meyer, Willij Zuidema

1 - *Donor exchange and non-directed donation: strategies to increase the donor pool for transplantation*

Speaker – Willem Weimar (Netherlands)

2 - *Risk and limits of living donation*

Speaker – Per Pfeffer (Norway)

3 - *The ethical limits in expanding living donor transplantation*

Speaker – Hakan Gabel (Sweden)

Three best papers on Living Donation

11.00-11.30 *Coffee Break*

11.30-13.00 - Free Papers/Posters, Chair – Maria Stadler

13.00-14.00 *Lunch*

14.30-16.30 - Round Table IV – Quality in the Donation/Transplantation Process.

Chairs: Conrad Müller, Günter Kirste, Aleksander Löhmus.

1. *Quality assurance programme of the donation process*

Speaker – Blanca Miranda (Spain)

2. *Risk management and performance in transplantation*

Speaker – Jose Fragata (Portugal)

3. *The real costs of transplantation programmes*

Speaker – Bernard Loty (France)

Three best papers on Quality

16.30-17.00 *Coffee Break*

17.00-18.00 - Free Posters/Posters, Chair - Luboslav Bena

20.00 Get Together (Gala) Dinner

Sunday, 5 October

9.00-10.30 - Round Table V – Relevant Issues on Transplantation

Chairs: José Fernando Teixeira, Thomas Mone, Janis Bicans.

1 - *Certification of Transplant Coordinators*

In Europe Speaker – David Paredes (Spain)

In USA Speaker – Jan Finn (USA)

2 - *Extended donor criteria in Europe – patient and graft outcomes and economic impact*

Speaker – Günter Kirste (Germany)

3 - *Differences in organ allocation in Europe – multiorgan allocation*

Speaker – Axel Rahmel (Netherlands)

10.30-11.00 *Coffee Break*

11.00-12.30 - Final Conference and Closing Ceremony

Chairs – Rafail Rozental, Francesco Procaccio

1 - *Coordination in Baltic States*

Speakers – Sergej Trushkov, Asta Kubiliene, Helena Urme.

2 - *Small country – small donor pool. How to run a single centre Organ Procurement Organization*

Speaker – Ferdinand Mühlbacher (Austria)

Information

Information and registration for the meeting are available on the ETCO website www.etc.org.

Early registration must be completed by 31 July to qualify for the reduced rate.

ETCO offers two travel grants to the meeting; conditions are under grants on the ETCO web site.

ETCO is organizing two pre-congress workshops on Friday 3 October in the morning: **Donor Treatment** coordinated by *J.M. Domínguez-Roldán, F. Procaccio, J. Charpentier*, and **Communication Skills for Transplant Coordinators** coordinated by *Maria Stadler, Tina Coco*.

Donor Action is offering a full day workshop on Thursday 2 October.

Pre-congress workshops are only open to meeting participants. Places will be filled strictly by order of registration in meeting and course.

Details will be posted on the ETCO website.

[Communication Skills for Transplant Coordinators, Pre-Congress Workshop, Riga 3 October](#)
by *Tina Coco and Maria Stadler*

Introduction

In today's transplant culture, the Transplant Coordinator is the gatekeeper to the world of organ donation and transplantation. The Transplant Coordinator is the first point of contact as a communicator to effectively persuade both health professionals and the community of the benefits of donation and transplantation. This involves not only presenting health education to medical peers, but to interact effectively with the media. The skills necessary to present factual and persuasive arguments and information are developed by using effective communication techniques.

Learning Objectives

The participants will be able to:

- Organise and facilitate collaborative research projects
- Gain an understanding on how to write and illustrate abstracts and scientific papers.
- Enhance PowerPoint presentation skills
- Innovative communication - verbal and non-verbal communication skills – focussing on the non-English speaker
- Build skills to manage the media and conduct interviews for television, radio and newspaper and write a media release
- Practice their skills for media interviews

Program

Part 1: Methods to identify applied research and writing abstracts

Part 2: PowerPoint presentations and the non-English speaking presenter

Part 3: How to manage the Media

Radio: "It's Happening Now"

Television: "Seeing is believing"

The Press: "Read All About It"

Part 4: Practical session for participants to practice media techniques

Target Audience

This workshop is designed for international Transplant Coordinators, Tissue Banking Coordinators and health officials working in donation and transplantation hospitals/facilities dealing with communication activities as part of their role and who would like to reinforce their positive communication skills to enhance their communication strategies that will facilitate positive outcomes. Places are limited to 20 people.

Elections for Vice-President

Votes for vice-president must be cast between 1 and 30 June. All members up-to-date with their membership fees may vote and are encouraged to do so, to ensure the election of the representative the majority prefer.

Moldova Workshop by *Igor Codreanu*

1st Moldova Transplant Coordinators' Workshop

"There are no transplants without donors"

The workshop is planned for 24-26 September, 2008 in Vadul lui Voda, not far from the capital city, Chisinau. The main objectives are to increase donation and transplantation rates.

The workshop will be held under the auspices of the Moldova Ministry of Health with the participation of Moldova Urology Society, Moldova Society of Neurology, Moldova Society of Anaesthesiology and Intensive Medicine, Moldova Kidney Foundation, State University of Medicine and Pharmacy and financial and organizational help from ETCO.

It is a three-day course, with an expected number of 30-35 participants, the target being transplant coordinators, anaesthesiologists, intensivists, neurologists, hospital administrators and doctors from transplant centers.

The program is very extensive and balanced between theoretical lessons and practical learning. The idea is to organize a practical workshop on transplant coordination easily accessible to local professionals in the field, low cost and in their own language.

The scientific programme is organized around three main topics:

1. Organizational aspects of transplant coordination
2. Identification and selection of donors
3. Brain death diagnosis

Background

Legal framework

In June 1999 Moldova adopted a new transplant law – Law on Human Organ and Tissue Transplantation, No 473-XIV. Prior to the adoption of the new law, Moldova had a small but active renal transplant programme using both living and cadaveric donors. Unfortunately, although the intention of the new law had been to promote transplantation, its provisions proved difficult to implement and renal transplantation virtually stopped. Only a few living donor transplants were performed. The law did not address the problem of possible organ trafficking.

The Council of Europe and the European Commission agreed a Joint Programme for Moldova from 2004 to 2006. The Programme included work on transplantation services because of the well-recognised problem of organ trafficking involving Moldovan citizens, very low rates of organ and tissue donation and transplantation and the desire of Moldova to enter the European Union.

The activities developed during 2007

1. The new transplant law was adopted by the Parliament on 6th March 2008
2. The Additional Protocol to the Convention on Human Rights and Biomedicine concerning the Transplantation of Organs and Tissues of Human Origin was ratified by the Parliament on 21st December 2007 and will come into effect starting on 1st June, 2008.
3. The National Transplant Program was developed by the Ministry of Health with the support of the major specialists in the field of organ, tissue and cell transplant.

The new transplant law will provide for properly regulated transplantation in Moldova and minimize the risk of organ trafficking. According to the new law a Transplant Agency will be set up. However, while permitting transplant activities, the law as such will not make them happen and a great deal of additional work will be required, and resources found, to set up a national transplant organization.

Further cooperation with organizations like ETCO will be needed to help organise this transplant organization to en-

sure effectiveness from the start. This could include workshops, technical assistance in the development of the new acts and orders, and staff training.

The 1st Moldova Transplant Coordinators' Workshop is a good start.

The Power of a Rose

by *Laurel Wolowic*

In September 2007, I was invited by ETCO to present the Family Circle Rose Dedication Program to National Key Members and ETCO Members attending the Prague Congress. The goal of this presentation was to engage countries in international partnerships through the Family Circle Program. I was thrilled to present this program to representatives from over 25 countries and to be welcomed with enthusiasm and kindness. It was a true honor for me to be given this opportunity to share this program in an international arena.

The Family Circle Rose Dedication Program gives families and organizations the opportunity to honor those touched by organ and tissue donation by dedicating a rose in the Family Circle Garden. This garden is an integral part of the Donate Life Rose Parade Float, which is an annual entry in the Tournament of Roses Parade in the United States; the parade has been a tradition in California for 119 years. Each rose in the garden is tagged with a personal message in memory of, in honor of, or in support of someone touched by donation. The rose is a symbol to these families, to some it is hope to others grief and still others gratitude.

I first witnessed the power of a rose in December of 2006 when a recipient dedicated a rose in honor of his pancreas donor and asked me about contacting his donor's family. Both families lived in California, so I suggested that he invite them to meet him and place the rose together. The family agreed and met for the first time to place the rose in the Family Circle Garden. As I stood witness to these two families placing the rose together, I was overwhelmed with emotion and understanding. As a donor sister, I have placed a rose in honor of my brother Mike every year and knew what it meant to me to do so but, it wasn't until I witnessed a rose bring two families together that I began to truly understand its power.

What I have come to understand about families touched by organ and tissue donation is that they have something to say. When a person becomes a donor it is usually the result of a sudden tragic accident. Families are required to make a decision during one of the most difficult times of their lives. In most circumstances they never really get to say goodbye to their loved one. To many donor families the dedicated rose is that goodbye, the chance to say what could not be said. The same could be said for recipients and their families. A recipient is given the ultimate gift, the

gift of life. In most cases they never know who their donor is. The recipient knows that in order for them to live someone died, and some carry enormous amounts of guilt. All recipients are extremely grateful and some dedicate a rose to show their gratitude to a donor they will never know. The program provides an outlet for closure.

On January 1, 2007, 1300 roses filled the baskets of four hot air balloons that decorated the Donate Life float, “Life Takes Flight”, in Pasadena, California. There were 22 countries with roses dedicated in the Family Circle Garden. Once again, I was inspired by the power of a rose. These roses symbolize the international message of donation. These roses say to the world that organ and tissue donation is universal, no matter what language you speak or what country you live in, when your life has been touched by organ and tissue donation you become part of larger community, an international community: there are no barriers or boundaries.

Every rose that fills the Family Circle Garden on the Donate Life float has its own message: some are of hope, others are of grief, others are pure love and gratitude. But as our garden grows each year and more and more countries are represented the message that will stand out is that the need for organ and tissue donation is universal and that there is power in a rose.

Countries represented in the Family Circle Garden:

Antarctica	Malaysia
Australia	Mexico
Belgium	New Zealand
Canada	Philippines
Columbia	South Africa
Denmark	Spain
Germany	Taiwan
Hong Kong	Turkey
India	United States
Italy	Vietnam
Japan	
Korea	

Transplantation and the Media, a report based on the presentation at the 15th ETCO Congress in Prague 2007 by John Illman

An award winning journalist, John Illman launched John Illman Communications (JIC) in 2001. JIC specialises in media training, presentation skills, crisis management and writing skills. John spent five years as medical correspondent on The London Daily Mail; eight years as Health Editor on The London Guardian; and three years as medical correspondent on The London Observer. A former editor of General Practitioner, he spent six years, until 2002, as chair of

the UK Medical Journalists Assn. He also has extensive broadcasting experience. Also an award winning author, he has written several books, including The Body Machine (1981) with heart transplant pioneer Christian Barnard. His latest title was published in 2008. John was invited to speak at the Prague Congress.

Introduction: getting your message across

Communication is something we do all the time by talking, listening, arguing, persuading, asking questions and thinking through what people tell us. But communicating with the media is not the same as communicating on a one-to-one basis with a friend or colleague. In a broadcast interview, for example, you may have only one or two minutes to get your message(s) across. You may be “competing” for air time against an earth tremor in Chile; a world summit at the UN; the death of a Hollywood star; or arms talks in Geneva. The news arriving today at any large media outlet will fill four or five fat novels.

Moreover, the journalist may have a totally different agenda and vast experience in driving interviews, making it hard for you to say what you want to say, and to get your message(s) across. The right kind of preparation can swing the odds in your favour.

The journalist’s role

There are potential conflicts of interest between what is best for the individual journalist and what is best for the transplant community and patients. Coordinators want as many different publications and broadcasting stations as possible to publish *positive* stories about transplants to increase organ donation. Media outlets want exclusive stories to increase circulation and advertising revenue.

News is driven by so-called “news values”. Learning about news values may be the single most important step a transplant coordinator can take to develop an understanding of what makes news. We all know what makes news without necessarily knowing why. Knowing why is the key to obtaining positive publicity.

“News values”

The News Value Scale (below) can be used to evaluate the “news-worthiness of individual stories. News values include:

- Novelty
- Universality
- Topicality
- Impact
- Controversy

Novelty

We are very receptive to what’s ‘new’ – a *new* house, a *new* start, a *new* car, a *new* relationship. More than 90 UK newspaper and magazine titles include the word ‘new’ –

from *New Direction* to *New Start* to *New Woman*. Superlatives (words which include “st” and “est” underline novelty appeal. For example:

- First
- Best
- Biggest
- Smallest

Next to new the most compelling word for a reporter is probably “first”, as in the first kidney transplant (1954); the first liver transplant (1963); the first heart transplant (1967); the first liver, heart and lung transplant (1987); and the first face transplant (2006). Note that *people* were at the forefront of all these stories.

As observed again later, the first heart transplant was one of the biggest medical stories in the 20th century, perhaps because in classical poetry, romantic fiction and popular song, the heart is unequalled as a symbol of romantic feeling. The operation probably made the South African heart surgeon Christian Barnard the most famous medical figure since Hippocrates. In contrast, the world’s first liver transplant attracted very little attention, perhaps because we cannot feel our livers in the way we can our hearts.

The “emphasis” on first may seem very restrictive: after all, there can be only one “first” operation-of-its-kind story. But a Google search of “transplant news” shows that journalistic novelty comes in many different forms. Transplant news reports on the Internet will help to familiarize you with news values and sharpen your “news sense” (appreciation of what make news).

Developing a good “news sense” may enable you to identify positive stories which other people “miss”. Healthcare is full of intriguing news stories which are never converted into air time or type because they are not recognized as news.

Universality

The more common an illness, the greater its news potential: thus there are more stories about heart disease and cancer than about conditions like psoriasis. A psoriasis story may be novel, but be of interest to only a small minority of a particular media audience. Transplantation is of universal interest, though most people probably regard transplants as procedures which happen to other people.

Topicality

Daily news is about yesterday, today and tomorrow, not about three months ago, or three months hence. But a subject which is of no news value today can be a front page story tomorrow by virtue of a topical ‘peg’ or ‘hook’.

For example, reports about an eminent world statesman undergoing a liver or kidney transplant would create an opportunity for “spin-off” publicity stories about the number

of people on the waiting lists and the problems in obtaining donor organs.

It is essential to act quickly because these windows of opportunity close as quickly as they open – usually within a few days. A topical “peg” does not have to be real. For example, a transplant story line in a TV drama or soap opera will probably interest a younger audience far more than one about a middle-aged politician.

Impact

Stories with a strong personal and emotional impact take preference. For example, in 2007, the UK Press Association reported: “A transplant patient will come face to face with her own heart when she visits an exhibition where the organ is displayed. Jennifer Sutton will view the organ that almost killed her when she visits the exhibition in central London.” (*This story also has a strong novelty value.*)

Pictures may be as important as words. Walt Disney observed: “Of all inventions for mass communication, pictures still speak the most universal language.”

Controversy

Coordinators may shy away from controversy, but a “hot topic” may present more of an opportunity than a problem. For example, take this story from *The Scotsman* newspaper (September 14, 2007).

Scots liver patients are refusing organ donations from relatives over fears for their loved ones’ health, a study revealed today.

No patients have opted for a living donor transplant since the procedure became available at Edinburgh Royal Infirmary in April 2006.

Such stories provide “a topical peg” to underline the urgent need for additional donors and to highlight the number of people who die each year for want of a new liver. Similar opportunities will emerge from other controversies such as “transplant tourism; altruistic donations; paired donations”; xenotransplantation and stem cells.

The JIC News Value Scale		
News values	Out of 10	Overall score
Novelty		
Universality		
Topicality		
Impact		
Controversy		

Use this scale to evaluate the news-worthiness of a story, allocating a maximum of ten points to each value. Only an exceptional story will score the maximum 50 points. For example, the first heart transplant (1967); the first test tube baby (1978) and Dolly the Sheep (1996). The new and controversial does not automatically make news. Retrospectively, for example, we recognize HIV/AIDS as one of the biggest medical news stories of the 20th century. But the beginning of the epidemic attracted very little media attention. As so often happens in the history of medicine, the early cases were considered isolated extremes in the spectrum of normal illness, and there was an inadequate appreciation of their true significance¹.

Any story scoring more than 15 on the scale may attract publicity on a 'typical' news day; any story scoring 10 or less may not be worth submitting. Try to be as objective as possible in your evaluation and to see the story through journalistic eyes.

Preparation – the key to success

It is essential to have a clear message(s) when you communicate with the media. This may seem obvious, but it is where many people fall down. They may spend hours preparing a presentation for colleagues over which they have total control (until question time at least), while spending no time at all working out what they want to say to a reporter. This invites disaster. It is not enough to know what you want to talk about. You must know precisely how you are going to say it; you should say it simply and succinctly.

It is not enough to "think" about what you are going to say. Speak it – rehearse it. There is a world of difference between *thinking it* and *speaking it*

Key messages

The standard advice is to develop three key messages and to repeat each message three times in a typical interview (*The ABC of communication covers this in more detail*).

A key message is a "take home message", ideally short and snappy, something you can deliver in about 15 seconds. Your original thoughts will almost certainly need revising and editing.

Remember Pascal: "I have only made this letter longer because I have not had the time to make it shorter."

A key message can be wrapped up in a memorable sound bite or a rallying call. For example, the former British Prime Minister Margaret Thatcher will be remembered forever for the line: "You turn if you want to, but the lady's not for turning."

Alternatively, a key message can be a simple statement of fact. Key messages should be backed up with evidence or case histories or anecdotes.

Audience

Ask yourself what you want the audience to do as a result of an interview and how you can get the audience to identify with what you have to say. This is a fundamental part of message development. Use specific examples (such as case histories) to appeal to the emotions. Focus on the bigger picture (such as worldwide facts and figures) to appeal to the intellect. Different audiences may respond better to different messages.

Language

Avoid jargon and use personal terms such as "you" and "I". Paint pictures with words and use simple images. Try to meet the Einstein challenge: "Things should be made as simple as possible, but no simpler." (If you can be as eloquent and as succinct as this you will be doing exceptionally well.)

Examples

Examples help to put what you have to say into perspective. Use simple images. For example, talk about something being "as big as the Eiffel Tower" rather than talking metres. Case histories are the most powerful examples: they appeal to the emotions and are easy for people to identify with. Storytelling is an integral part of all human cultures.

Building bridges

The interviewee may take the initiative by using "The ABC of Communication" (Acknowledge, Bridge, Communicate), a technique taught in media training. It involves *acknowledging* every question without necessarily *answering* it. For example, you may answer a question by saying: "That's an interesting question, but I'd like to say that..." or "We don't think that's the case. We think that..."

Such phrases create verbal bridges from which you can communicate key messages. Answering questions in full could stop you getting your messages across in a short interview. The interviewer will probably respond positively to your "bridges" if what you say is of interest in terms of news values. *This is why knowing about news values is so important.*

Anticipating journalists' questions helps "bridging". This poem by Rudyard Kipling provides a framework for this exercise.

"I keep six honest serving men,
They taught me all I knew;
Their names are *what*, and *why*, and *when*,
And *how*, and *where* and *who*."

No story is an island

Sometimes strong news stories are not published, while lesser ones are. A major rail crash, for example, may rule out a major transplant story, while a lesser story may be published on a "slow" news day. All stories must be seen within the context of the overall news agenda. No story is an island.

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¹ Cahill K.M. (1984) *The AIDS Epidemic*, p. 1, Hutchinson, London.

Calendar of events

June 10-13, 2008

AOPO 25th Annual Meeting

JW Marriott Desert Ridge Resort & Spa, Phoenix,
Arizona, USA

Information: www.aopo.org

July 9-12, 2008

The 2008 Joint International Congress of ILTS, ELITA & LICAGE

Le Palais de Congrès, Paris, France

Information: ILTS, 15000 Commerce Parkway, Suite C,
Mt. Laurel, NJ 08054, USA

Website: www.ilsts.org

August 10-14, 2008

XXII International Congress of The Transplantation Society

Sydney, Australia

Information: www.transplantation2008.org

August 11-14, 2008

NATCO 33rd Annual Meeting

Sheraton Boston Hotel, Boston, MA, USA

Information: NATCO Executive Office

P.O. Box 15384, Lenexa, KS 66285 - 5384

Phone +1 913 492-3600

Fax: +1 913 599 5340

E-mail: natco-info@goAMP.com

September 21-24, 2008

21st ESICM Annual Congress

Lisbon Congress Centre (CCL), Lisbon, Portugal

Information: Estelle Flament, ESICM,

Website: www.esicm.org

September 24-26, 2008

1st Moldova Transplant Coordinators' Workshop "There are no transplants without donors"

Vadul lui Voda, Moldova

Information: www.etco.org

September 25-27, 2008

17th Annual ITNS Symposium and General Assembly

St. Louis, Missouri, Millennium Hotel

Information: www.itns.org

October 3-5, 2008

5th ETCO Annual Meeting

Riga, Latvia

Information: www.etco.org

Early registration closes 31 July

October 9-10, 2008

Annual Eurotransplant Meeting 2008

Holiday Inn, Leiden, Netherlands

Information: Mrs. Marianne Franzen

P.O. Box: 2304, 2301 CH Leiden Netherlands

Phone: +31 71 5795795, Fax: +31 71 5790057

E-mail: mfranz@eurotransplant.nl

November 17-20, 2008

11th Congress of the Middle East Society for Organ Transplantation (MESOT)

Shiraz, Iran

Information: International Office of Shiraz University
of Medical Sciences

Phone: 987-116-266-444, Fax: 987-116-276-041

E-mail: info@mesot2008.com

November 24-28, 2008

Advanced International Training Course in Trasplant Coordination

Transplant Procurement Management - TPM Project

IL3 - Universitat de Barcelona

c/ Ciutat de Granada, 131

08018 Barcelona, Spain

Phone: +34 934037687, Fax: +34 934039920

E-mail: tpmproject@fbg.ub.es - website: www.tpm.org



EUROPEAN TRANSPLANT COORDINATORS ORGANIZATION

2008 ETCO Individual Ordinary Membership Application Form

Please fill in this form and send it in January 2008 to the ETCO executive office by

Post: ETCO Executive Office
C/Joan Maragall, 12, E-08360 Canet de Mar,
Spain

Fax: +34 937 942 658
E-mail: secretariat@etco.org, janealewis@gmail.com
Website: www.etco.org

Family name: _____ First name: _____
Title Mr. Ms. Mrs. Dr. Prof. Other _____ Credentials: CETC RN CPTC CPTC Other... _____
Position: _____

Work address (renewing members please update)

Employer: _____ Dept/Division: _____
Street/nr.: _____ Postal code/City: _____
Country: _____ E-mail: _____
Website: _____ Tel.: _____
Fax: _____

Private address:

Street/nr.: _____ Postal code/City: _____
Country: _____ E-mail: _____
Tel.: _____ Fax: _____
Preferred mailing address: Home Work

I herewith give permission to include my name and all work coordinates in the membership directory, Yes
I agree that this information may be used for diffusion of material related to transplantation

Ordinary Members Fees 2008 € 50 2008+2009 € 75

Application must be accompanied by credit card information, money order or cheque (tick preference):

Credit Card Payment: VISA MASTER EURO
 Amount (euros) _____
 Card holder _____
 Card number _____
 Security number _____
 Expiry date _____
 Bank-to-bank transfer: Please state your name and the year being subscribed
Send to: Fortis Bank, Kantoor St. Jacob, BE-3000 Leuven, Belgium
Account nr.: 230-0075242-87 - IBAN-code: BE67 2300 0752 4287
BIC-or SWIFT-code: GEBABEBB Fortis Bank

Cheque, crossed to ETCO Executive Office (see above-mentioned address) € 10 surcharge



EUROPEAN TRANSPLANT COORDINATORS ORGANIZATION

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